

# Survey: SRLN Library Working Group National Self-Help in Libraries Survey (SRLN 2019)



[SRLN Report \(March 2021\) Evaluating Library Services to Self-Represented Litigants: A Story of Two Surveys](#)

The Law Librarians' Working Group of the Self-Represented Litigation Network surveyed law libraries in the summer of 2019 about their services, including self-help programs. Learn more about best practices and full survey results in this [story map](#).

[APPENDIX -2019 Survey of Library Services to Self-Represented Litigants: Results and Graphs](#)

This is an update of the [Law Libraries 2013 National Survey](#).

## Open to the Public

How Law Libraries Are Serving Self-Represented Litigants Across the Country

A Story Map [f](#) [t](#) [e](#)

### ▶ Open Doors, Stronger Communities

Law libraries have the power to strengthen communities and improve access to justice by providing individuals and families with the resources needed to address their civil legal problems.

Whether it is staying in their homes, protecting their families, or safeguarding their livelihoods, members of the public, including self-represented litigants, can reach out to law libraries and their staff to access the resources they need to tackle their civil justice issues.

These resources are vital for the large segment of the U.S. population whose income is not low enough to qualify for civil legal aid nor high enough to hire an attorney as well as those who choose not to use an attorney.

Funded by a Lexis research grant, this story map sheds light on the valuable role law libraries play in improving access to justice in communities. It tells a story about self-help services in almost 150 U.S. law libraries.

### ▶ Collections

### ▶ Technology

### ▶ Personal Services

### ▶ Referrals



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**Topics**

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