

# Survey: SRLN Tiers of Service Survey Tool (SRLN 2015)



The SRLN Tiers Survey was developed for states to conduct a quick tiered inventory of their court based self-help services. Tier 1 services are asynchronous (one-way), Tier 2 services are synchronous (two-way), and Tier 3 services integrate multiple providers or parts of the system.

- [SRLN Tiers Survey \(PDF\)](#)
- [PPT about SRLN Tiers Survey](#)

Please contact SRLN for a survey monkey version for use in your jurisdiction.

Last updated on October 15, 2020.

**Year published:** 2015

## Document Author:

- SRLN
- Katherine Alteneder

## Topics

[Strategic Planning](#) [ATJ Commissions](#) [Courts](#) [Surveys](#) [Best Practices for Self-Help Centers](#) [Managing a Self-Help Center](#) [Linking a Self-Help Center to Other Services](#) [Evaluating a Self-Help Center](#)

## Regions

[United States](#)

Files

[SRLN Tiers survey ver. 2 June 2015.pdf](#)

[SRLN Tiers ppt.pdf](#)

Print

Table of Contents