

# News: Tale of Two No-Cost Re-Engineering Projects that Launched Self-Help Centers (SRLN 2015)

Both the Bronx Family Court and the Pittsburgh Court were able to significantly increase quality, speed, and capacity by re-engineering procedures, re-arranging physical layout, some paint, and new benches. See [Pittsburgh Court Doubles the Number of Self-Represented Litigants Served In the First Three Months With No-Cost Reengineering Initiative \(SRLN News 2016\)](#) and attached presentation from EJC 2015 describing both.

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## Topics

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