Tool: Self-Diagnostic Protocols & Solutions for Affordable Access to Justice Innovations (SRLN 2010)

Drawing upon a wide range of Best Practices (srln.org), approaches, tools and materials developed by the SRLN, this resource is designed to help courts identify and implement potential improvements in access and efficiency in as cost effective a manner as possible. A series of diagnostic protocols designed to assist courts identify problems experienced in providing access to justice, and implement solutions. Protocols include examples of solutions and resource materials and cover the following areas:

Protocols linked below (Google Drive; pdf)

Protocol One - Introducing and Focusing the Diagnostic Process
Protocol Two - Court Entryway Services

[Protocol Three - Self-Help Services](#)
[Protocol Four - Clerk's Office](#)
[Protocol Five - Caseflow Management for Access](#)
[Protocol Six - Hearing Management](#)
[Protocol Seven - Compliance](#)
[Protocol Eight - Self-Assessment Capacity](#)
[Protocol Nine - Partnering for Access](#)
[Protocol Ten - Prioritizing Between Solutions](#)
[Protocol Eleven - State Customization Process](#)
[Protocol Twelve - General Problem Solving Protocol](#)

Sample Reports & Resources

[Sample Report - Local](#)
[Sample Report - Statewide](#)
[Resources & Examples (folder)](#)

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