

Best Practices: Best Practices For Court Help Centers: A Guide for Court Administrators and Help Center Staff Inside and Outside New York State (New York 2015)



A comprehensive best practices guide developed by New York covering the details of day-to-day operations of a self-help center, including a history of the New York state court help centers, initial considerations, types of services to offer, staffing and responsibilities, help center facilities set-up, central administration and management of center including data collection, center promotion and appendices that include sample forms. To learn more about the New York State Courts Access to Justice Program and its publications, visit nycourts.gov/ip/nya2j/publications.shtml.

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Table of Contents

